

Returns and Refunds Policy

Thank you for signing up for online courses with StoryMatters, LLC.

This is the Return and Refund Policy of StoryMatters, LLC. Please read this policy carefully.

Digital products

We issue refunds for online classes within 30 days of the original purchase of the class.

We recommend contacting us for assistance if you experience any issues receiving or downloading our .pdf or tip sheets that come with purchased classes; or if you are unhappy with a class. We believe in customer service so we will be in touch to see if there is a way to remedy the situation.

Contact us

If you have any questions about our **Returns and Refunds Policy**, please contact us:

By visiting this page on our website:

<https://www.storymatterscompany.com/>. Scroll to the bottom of the home page and fill out the form. **Please let us know why you want the refund and please supply a phone number.**